



i-Series Limited Warranty

HALLCO Industries, Inc. (HALLCO) hereby warrants, only to the first owner of a new Hallco i-Series system from the factory or selling distributor, that the product shall be free from defects in material and workmanship for a period of **two years** after delivery to the first owner. **Hydraulic components** shall be warranted as free from defects in material and workmanship for a period of **three years** after delivery to the first owner with a HALLCO approved **high-pressure filter** installed by an authorized OEM or Dealer before the system goes into service. **This warranty does not cover normal wear and tear and maintenance and is not to be construed as a service contract.**

Owner's Obligation: To qualify for warranty coverage, a **Warranty Card must be completed and returned to Hallco Industries, Inc.** within ten (10) days of delivery. The equipment must be subject to normal use and service only.

Definition of Normal Use and Service: "Normal use and service" means the loading and/or unloading of uniformly distributed, **non-corrosive material, properly restrained, and secured** on properly maintained public roads, with gross vehicle weights not in excess of factory-rated capacity as stated in the owner's manual. For stationary installations, "normal use and service" means the conveying of uniformly distributed, non-corrosive, with weights not in excess of factory-rated capacity.

Sole and Exclusive Remedy: If the product covered hereby fails to conform to the above Warranty, **Hallco Industries, Inc.'s** sole liability under this Warranty and the owner's sole and exclusive remedy is limited to repair or replacement of the defective part(s) at a facility authorized by Hallco Industries Inc. Contact **Hallco Industries, Inc.** for the closest Authorized Dealer. This is the owner's sole and exclusive remedy for all contract claims, and all tort claims including those based on strict liability in tort and/or negligence. Any defective part(s) must be shipped freight prepaid to **Hallco Industries, Inc.**, Tillamook, Oregon.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, HALLCO INDUSTRIES, INC. MAKES NO WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, SPECIFICALLY: NO WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTIES OF MERCHANTABILITY ARE MADE. FURTHER, HALLCO INDUSTRIES, INC. WILL NOT BE LIABLE FOR INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES SUCH AS, BUT NOT LIMITED TO, LOSS OF USE OF THE PRODUCT, DAMAGE TO THE PRODUCT, TOWING EXPENSES, ATTORNEY'S FEES AND THE LIABILITY YOU MAY HAVE IN RESPECT TO ANY OTHER CLAIM OR REASON.

Tort Disclaimer: **Hallco Industries, Inc.** shall not have any liability in tort with respect to the products, including any liability based on strict liability in tort and/or negligence, or any other theory.



Warranty conditions are as follows:

- The warranty period is for the first equipment owner only.
- A warranty period is (2) two years for the entire HALLCO i-Series system from the date of delivery to the first purchaser.
- **A warranty period of (3) three years for the hydraulic components with an approved highpressure filter installed by an authorized OEM or Dealer prior to the system going into service from date of delivery to the first purchaser.**
- The i-Series system must be installed by the trailer manufacturer according to HALLCO installation procedures located in the Installation Manuals.
- Purchaser must follow recommended maintenance and control procedures.
- In the case of a malfunction, trailer manufacturer or HALLCO must be informed within 10 business days.

The following components are not covered by the warranty:

- Malfunction of equipment, or caused by equipment, which was not supplied by HALLCO.
- Malfunction caused by the use of dirty oil, or oil of the wrong type as stated in the owner's manual.
- Malfunction caused by overheated oil: maximum temperature 82 °C or 180°F.
- Malfunction caused by corrosive materials.
- Malfunction caused by overloading or improper use.
- Malfunction caused by repair work performed by an unauthorized third party. Contact HALLCO for the closest authorized dealer.
- Filter elements and components, which are subject to wear-and-tear.
- Defects in electrical components due to incorrect connection and/or incorrect voltage levels.

The Warranty is void if:

- The i-Series system is used for purposes which have not been recommended by HALLCO.
- The wet kit does not meet HALLCO system recommendations.
- The HALLCO i-Series system is not installed properly.
- Loads in excess of stated limits or legal limits are moved with the system without written permission from HALLCO.



Warranty Registration Process.

Warranty Registration will be the responsibility of the selling party to the end user, (The Dealer or Manufacturer of the trailer or bin.).

A warranty registration form, shown on the following page, must be printed or copied and filled. Once it is completely filled out it must be mailed to Hallco Industries, Inc. corporate office or scanned and emailed to info@hallcoindustries.com.

Hallco Industries, Inc. will enter the information into the database to activate the warranty.

Warranty Claim Process.

When an issue with the product arises, the Customer must contact a Customer Service Representative (Representative) of Hallco Industries, Inc. (HALLCO) or one of its Authorized Dealers.

The Representative will review the issue with the Customer. If the Representative agrees that the issue is covered by the HALLCO Warranty a claim number will be generated. This claim number must be placed on all communication and documents related to the issue going forward.

After the **agreed upon repairs** are completed, the Customer will submit copies of receipts and invoices for the work to the Representative for review and reimbursement subject to approval.

HALLCO parts needed for the agreed upon repairs will be supplied by HALLCO.

Labor will be reimbursed at a quantity and rate that is set by HALLCO.

Any additional charges must be discussed with and agreed upon by Representative.



Warranty Registration Form.

Please complete this form and send it to one of the following:

Mail:
Hallco Industries, Inc.
PO Box 505
Tillamook, Oregon, 97141
United States of America

E-Mail:
info@hallcoindustries.com

Fax:
+1 503 842 4866

A completed warranty registration form must be on file at Hallco Industries, Inc. in order for the warranty period to begin on the date of delivery (the date the customer actually takes delivery of the completed system). Without the completed warranty registration form, the date of manufacture will be the beginning of the warranty period.

All fields must be filled in with the proper information:

Contact Information:

| | |
|------------------|-------------|
| Purchaser Name | Email |
| Company Name | Phone |
| Street Address | State |
| Street Address 2 | Postal Code |
| City | Country |

Purchase Information:

| | |
|--------------|------------------|
| Dealer Name | Leased or Owned? |
| Dealer City | Date of Delivery |
| Dealer State | |

Product Information:

| | |
|---|-----------------|
| Trailer/Bin Make | Hallco Model # |
| Trailer/Bin ID (VIN) | Hallco Serial # |
| Hallco approved high pressure filter installed? (yes or no) | |
| Type of Material Conveyed | |

I have fully read the Hallco Industries, Inc. warranty information and I/we fully understand and agree to the terms of the warranty.

Signature: _____ Date: _____

NOTE: To validate the warranty, this registration card must be filled out completely and returned to HALLCO within ten (10) business days of delivery of product to the original end customer.